

STRAIGHT FROM THE HEART



Heart's Edgewood Branch employees pictured on "LSU Day" in January 2020

HEART NAMED CENLA'S BEST CREDIT UNION

Heart of Louisiana Credit Union was named Best Credit Union by Cenla Focus' annual Best of Cenla Reader's Choice Awards on June 5, 2020.

2020 marks the 15th anniversary of the awards. According to their website, Cenla Focus's annual awards have served

to recognize local readers' "...favorite businesses, places, achievements and more from the past year."

This year's award is incredibly outstanding because it is the fourth consecutive year that Heart of Louisiana Credit Union has received this award!

A MESSAGE FROM THE CEO

We are thrilled to have our lobbies open for business and to see many of our members in person that we have not seen for many months. Thank you to our members for following the social distancing and protection measures to ensure the safety of our membership and staff.



It has been a very busy start to Fall as we have had an active hurricane season just as families are navigating changes in Back to School routines. We recognize that Hurricane Laura impacted some of our members and we have multiple financial relief options to assist you, including home equity loans.

This year has taught us that every family needs to have an emergency fund. We have several different savings account options to choose from to set up your emergency fund, including our newest account, Lucky Lagniappe.

Call us today at 318-619-1900 for more information about relief options or Lucky Lagniappe accounts. We look forward to helping you find solutions that benefit your family!

- Cindy Beauregard, CEO

MONTHLY LUCKY LAGNIAPPE DRAWING WINNERS



AUGUST - ANGIE B. (\$100)
SEPTEMBER - AUDREYA F. (\$100)

Lucky
LAGNIAPPE
SAVINGS

2020 ANNUAL MEETING

Our 2020 annual meeting is going virtual on Friday, November 20, 2020 at 1 p.m.

To attend you will need to register for access to the Zoom call by visiting www.heartcu.org/2020meeting

Edgewood (Pineville)
303 Edgewood Drive
Monday - Thursday
9:00 AM to 4:00 PM
Friday
9:00 AM to 5:30 PM
Saturday
9:00 AM to 1:00 PM

Coliseum (Alexandria)
4407 Coliseum Boulevard
Monday - Thursday
9:00 AM to 4:00 PM
Friday
9:00 AM to 5:30 PM
Saturday
9:00 AM to 1:00 PM

Commerce (Alexandria)
3616 Commerce Street
Monday - Thursday
9:00 AM to 4:00 PM
Friday
9:00 AM to 5:30 PM
Saturday
Closed

Member Care Center
Monday - Thursday
8:00 AM to 5:00 PM
Friday
8:00 AM to 6:00 PM
Saturday
9:00 AM to 1:00 PM

318-473-4562



Federally Insured by NCUA

SCHOLARSHIP CONTEST

We're awarding three scholarships to young members that are graduating from high school in 2021!

Visit www.heartcu.org/2021grad for full details and to apply.



HOLIDAY CLOSINGS

Columbus Day

Monday, October 12, 2020

Veterans Day

Wednesday, November 11, 2020

Thanksgiving

Thursday - Sunday, November 26 -29, 2020

Christmas Eve (Close at Noon)

Thursday, December 24, 2020

Christmas

Friday, December 25, 2020

New Year's Eve (Close at Noon)

Thursday, December 31, 2020

New Year's Day

Friday, January 1, 2021



VISA DISCLOSURE

Effective February 1, 2021, your Heart of Louisiana Federal Credit Union Visa credit card will no longer provide Auto Rental Collision Damage Waiver. All other card benefits will remain in place.

To download a description of your card benefits, please visit www.heartcu.org, or call (318) 619-1900 to request a copy by mail.

CHRISTMAS CLUB DISBURSEMENTS

CHRISTMAS CLUB SAVINGS ACCOUNT BALANCES WILL BE DISBURSED ON **OCTOBER 15, 2020**. THE FUNDS WILL BE TRANSFERRED TO YOUR MAIN SAVINGS ACCOUNT, UNLESS OTHERWISE SPECIFIED.



BOARD ELECTIONS

The Nominating Committee nominated the following members to fill two available Board of Director positions for a three-year term:

- Mr. Robert Pulaski, CLECO (retired)
- Mr. Ronnie Venson, USDA (retired)

At this time, any qualified member seeking nomination must participate through the petition process and will have until December 06, 2021, to secure 169 member signatures on the petition.

Each nominee by petition must submit a statement of qualifications and biographical data with the signed petition to Board Secretary, Heart of Louisiana Credit Union, PO Box 4030, Pineville, LA 71361. Nomination by petition will be published in the next quarterly newsletter.

PROPERTY TAX NOTICE

SEND IN BY DECEMBER 31, 2020

Property tax documents for 2020 are due by December 31, 2020. You can submit documents via mail, fax, or email.

Mail: PO BOX 4030, Pineville, LA 71360, ATTN: Sheila Hopkins

Fax: (318) 449-5519, ATTN: Sheila Hopkins

Email: Send documents to shopkins@heartcu.org



2021 ANNUAL MEETING

Mark your calendars! Our 2021 Annual Membership Meeting is set for Tuesday, March 23, 2021 at 6 p.m.

Due to ongoing COVID-19 concerns, a location for the meeting will be announced at a later date.