



Straight from the Heart Newsletter

Spring 2019



Don't Forget the Add-On's!

Shopping for a new (or new to you) boat is always an exciting time. But don't get discouraged when you can't find the one that has your upgrade packages. We can help you get the inter-changeable seats, trolling motors, or whatever you're wanting in your next boat by including those upgrades in your total loan. Call us today to get ready for the water!

*APR = Annual Percentage Rate. Quoted rate is the lowest available rate for 36 months and will be based on your credit history. Rates may be as high as 16.99% APR depending on information obtained from your credit application and credit report. Rates and terms subject to change without notice. We will not refinance existing Heart of Louisiana loans at this APR.

SHRED DAY ANNOUNCED

Mark your calendars!!

Tuesday, May 21st 11 am - 1 pm Pineville Branch

This service is FREE for members and community residents.

Please note, there is a limit of 5 boxes of personal files per vehicle.

Please no business documents for this event.

Protect yourself from identity theft. Take advantage of Heart of Louisiana Credit Union's FREE Shred Event.

Shreddable documents include:

Papers with a Social Security Number
Medical Bills & Records
Employment Records
Bank Statements
Pre-approved Credit Card Offers
Resumes
Utility Bills

HOLIDAY CLOSINGS

All Credit Union branches will be closed in observance of the following holidays:

Easter Good Friday, April 19th **Memorial Day** Monday, May 27th

Independence Day Thursday, July 4th

ATM Network Changes for Heart of Louisiana Credit Union

Heart of Louisiana Credit Union makes intentional efforts to provide convenient products and services for all members. While our Board of Directors and Management team are consistently searching for better options, there are times when services or products may be removed from use.

Beginning March 29, 2019, the ATM's located inside the CVS stores located on Edgewood Drive in Pineville and on Jackson Street in Alexandria will no longer be included in the fee free network for Heart of Louisiana Credit Union.

ATM's that remain fee-free include the ones located at Murphy USA (Wal-Mart) on Coliseum Blvd in Alexandria, on Monroe Hwy in Pineville, and in Natchitoches on E Keyser Ave.

S.M.A.R.T. ATM TIPS

We all get comfortable (or distracted) when we repeat behaviors over time. This can happen when making cash withdrawals at ATMs as well. Refocus and be S.M.A.R.T. on your next visit.

 \underline{S} tay in your vehicle with your doors locked and the engine running

 $\underline{\mathsf{M}}$ emorize your PIN. Do not write it down, especially on the back of your card

Always pay close attention to the ATM and the surroundings when conducting your financial business.

 K eview your account regularly with your Mobile App and report any transactions that you did not make.

I ug gently on the receptor where you insert your card BEFORE inserting your card



2018 Annual Membership Meeting

Our annual meeting was held on Monday, March 25, 2019 at Country Inn & Suites in Pineville. After due process, Wayne Staton, Nellanne Davis, and Mary Jane Close were re-elected to the Board of Directors for another three year term. Mike Taylor, Board President, presented the attendees with the Chairman's report and Bob Pulaski, Supervisory Committee Chair, presented the independent audit report from Postlethwaite & Netterville.

PINEVILLE 303 Edgewood Dr

ALEXANDRIA 4407 Coliseum Blvd 3616 Commerce St

OFFICE HOURS M-Th: 9 am - 4 pm Fri: 9 am - 5:30 pm Sat: 9 am - 1 pm

Website: HeartCU.org



CALL CENTER

Fri: 8 am - 6 pm Sat: 9 am - 1 pm



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